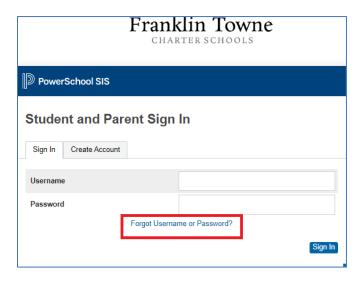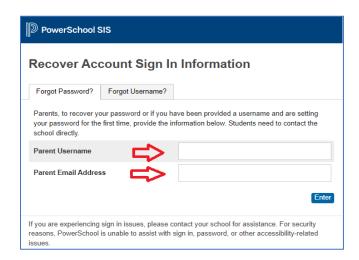# PowerSchool Parent Account Password Reset

Steps to reset your PowerSchool password

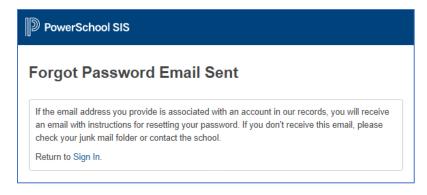Go to the parent portal https://franklintowne.powerschool.com/public/home.html

Click under the password box that says, Forgot Username or Password?

Enter your username and the email address registered with your parent account. Click Enter.

You will then see a confirmation that the email was sent.

Forgot Password Email Sent

If the email address you provide is associated with an account in our records, you will receive an email with instructions for resetting your password. If you don't receive this email, please check your junk mail folder or contact the school.

Return to Sign In.

Once this step is complete, login with your username and password. A successful login should show you a screen like this.